IMAP: An Online Database Management System

By: Lareina Taing

Gopher State One Call (GSOC) would like to remind all Facility Operators to update and confirm their notification areas for their respective utility companies. Take some time early in 2017 to verify that all your company’s information in the GSOC system is up-to-date. Making sure your notification area database coverage and company contact information is correct will help prevent damages to your organization’s underground infrastructure.

Facility Operators can use IMAP, an easy-to-use online database management application, to manage their notification area databases. Users can view, add, modify, and delete active notification polygons with this tool. Available 24/7, Facility Operators can use IMAP to effectively and efficiently manage their company’s notification information.

Need a visual example of how IMAP works? See the graphic on the next page.

GSOC strives to offer streamlined technology to all stakeholders in the damage prevention industry. Together, we can reduce the number of underground damages that occur on a day-to-day basis. For any additional questions or comments about IMAP, contact the GSOC database administration team at imap@gopherstateonecall.org or 877-848-7472.

Click HERE for additional IMAP training resources (training videos and the IMAP manual).
Here's a brief rundown of how IMAP helps ensure Facility Operators are notified quickly and accurately.

1. After logging into the IMAP system, the user adds a DATABASE POLYGON into the base map showing the whereabouts of a particular facility. This process allows them to be notified when work is being done near this area, through OCC’s PRISM technology.

2. After the new DATABASE POLYGON has been added to the database maps, PRISM works with this new information so when a NOTIFICATION POLYGON is drawn in the area near the newly added facility, the user is directly informed.

3. Here, you can see the NOTIFICATION POLYGON covers a portion of the new database polygon that was added by the user. Now that the user has successfully added the database polygon to the map, PRISM will automatically notify the user.

To File a Locate Request:

Twin Cities Metro ............................................. 651-454-0002
Greater MN Area ............................................. 800-252-1166
Emergency ...................................................... 866-640-3637
Or you can go online at ......................... www.gopherstateonecall.org

Customer Support
(651)681-7326

1110 Centre Pointe Curve Suite 100
Mendota Heights, MN 55120

customersupport@gopherstateonecall.org

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