



Locator Ticket Management® allows for precise control over the management, assignment, and tracking of your incoming locate requests.



- All records are hosted and displayed online for easy paperless access. *ANYTIME, 24/7/365.*

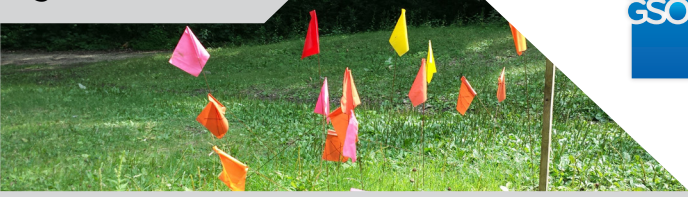
- Extensive data-viewing and tracking capabilities. Update ticket status for positive response compliance, view multiple tickets in the map, see individual excavation polygons with district information, create reports based on user defined statistics. You can even attach relevant pictures or files to specific tickets!

- Assign locators to specific tasks and follow their progress. Delegate work to locators on a ticket-by-ticket basis, or you can schedule an entire work route for locators to follow for the day. The info is displayed on the map, as well as listed out in text form for easy to follow instructions.

- Automatically distribute tickets based on user-defined criteria. You can even designate specific, customized areas that will automatically assign locators as soon as the tickets are received.

- Ticket information updated in real-time. Edits to tickets or active work areas, emergencies, or any other information will update to the server every 3 minutes or less - keeping everyone informed, on the same page, and up to speed.

- Easy to use. Locator Ticket Management's Intuitive user interface means learning and operating the system is a snap!



LOCATOR TICKET MANAGEMENT

One CALL CONCEPTS

[SITE Home](#) [Contact](#) [Help](#)
[Admin](#) [Reports](#) [Chat](#)

You have 1 unviewed emergency ticket
 Site User: oocls-dwalters

Map Tickets | Print Tickets

Change Current Display

Ticket Set: All Tickets in Production
 District Code: All Districts
 Refine Search: Baltimore
 County: Baltimore
 Date Received Between: 09/01/2015 and 09/30/2015 [Show Tickets](#)

Emergency Viewed Emergency Priority Meeting Past Due Locked Multiple Auto-Assignments

25 ticket records found

Tickets for District All
 (09/01/2015 to 09/30/2015)

#	Orig Call	Begin	Street	City	County	ST	District	Loc	Status
15634449	09/28/15 12:48	09/30/15	LOUISE AVENUE	HAMILTON	BALTIMORE CITY MD	CBW02	32	Marked	
15640334	09/30/15 08:30	10/02/15							
15640395	09/30/15 08:36	10/02/15							
15640428	09/30/15 08:48	10/02/15							
15640492	09/30/15 08:55	10/02/15							